

SmartTask - your task management

Possible applications and examples

Standard usage *(also possible in the SmartTask light version)*

- Basically, customer enquiries are handled online process e.g. damage reports, orders, changes
- Map internal processes e.g. planning owners' meetings
- Proactively approaching customers e.g. damage in the building, coordinating offers
- Documentation e.g. all changes are saved
- Data maintenance e.g. change of customer contact data
- On-site acceptance e.g. use of casavi also possible on the move
- Flexible work location e.g. home office

Extended usage *(conditionally possible in the SmartTask light version)*

- Structuring of work processes e.g. via checklists, standardised requests
- Uniform work structure e.g. through standardised fields
- Collaborative work e.g. marking colleagues, filter functions
- Service provider or caretaker reports
- Alternative to notification for longer processes/projects e.g. renovation work on the house
- Permanent processes can be set e.g. cleaning the staircase
- Simple coordination of appointments through surveys e.g. scheduling the WEG meeting
- Coordination and communication of offers through surveys e.g. selection of a new door
- Quick handovers possible, e.g. in the event of holidays, illness, termination of contract
- Insurance claims can be handled e.g. by depositing the insurance company as a service provider

Special usage

- Coordination of flat handovers
- Documentation of construction projects
- Filing letters digitally